

Building a Bridge to Better Outcomes

Kandu provides stroke survivors the guidance they need at home with a 90-day virtual recovery program. We partner with hospitals to provide continuity of patient care and to help change the course of stroke recovery.



Patient Benefits

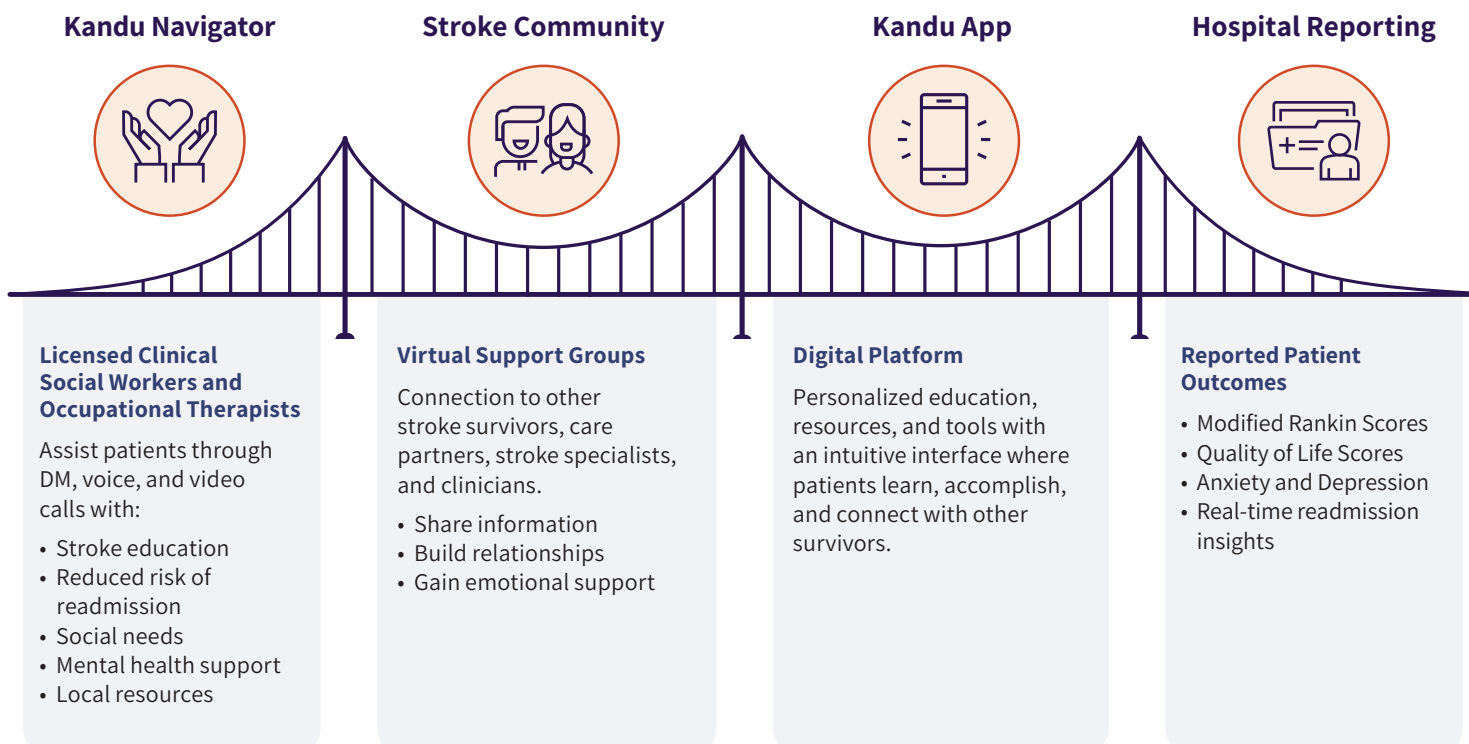
- One-on-one clinical support
- Personalized education and recovery plan
- Connections to primary and specialty care
- Empower patient's sense of agency



Provider Benefits

- Improved patient satisfaction
- Lower readmission rates
- Reduced healthcare costs & length of stay
- Maintain high-visibility after the hospital

Kandu Program: At a Glance



Our Outcomes

At Kandu, we help hospitals achieve better outcomes, strengthen relationships with their patients, drive down readmissions, decrease length of stay, and reduce healthcare costs.

Reduce Inpatient Readmissions



35%

Reduction in inpatient readmissions at 90 days.¹

Collect 90-Day mRS



96%

Success rate of collecting Modified Rankin Scores at 90 days.¹

Improve mRS Scores



85%

Proportion of patients living independently. Proportion of enrollees achieving mRS 0-2 increased from 63% at baseline to 85% at program graduation.¹

Increase Patient Satisfaction



+91

Net Promoter Score (NPS). The average healthcare services industry NPS is +58.²

Testimonials

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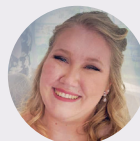
Kandu allows us to continue to provide comprehensive care to patients after they leave our hospital. They are an important resource for patients when they need it most – during those first weeks and months after hospital discharge. Kandu's focus on the whole person ensures patients are set up for success.



Patrick Topping, MBA, BSN, RN
Stroke Program Coordinator at
Cooper Neurological Institute

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It was really helpful to talk with my navigator about specific actions I needed to take during my recovery. I am so grateful that Kandu guided me through this life-changing event, introduced me to other stroke survivors, and helped me focus on what was important.



Katherine
Kandu Program Graduate,
Stroke Survivor, Librarian

1. Data on file at Kandu Health. Program results through 10 August 2023.
2. Dorrell, A., Scholten, C. The State of B2B Account Experience, B2B NPS® & CX Benchmarks Report. Customer Gauge. US 1 edition, August 2021, p. 78.

Kandu Health is the healthcare services business of Imperative Care
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